

Apartments Berlin - Terms & Conditions

Cancelledations

A full refund is payable subject to 48 hours notice.
24 hours notice, 50% will be refunded.
'No Show' or less than 24 hours notice, full payment is required.

Berlin City Tax

A 5% Overnight Tax (Übernachtssteuer), is chargeable for all non-business related stays.
This charge is exempt if the stay is for business purposes. In which case, a letter or document of proof would be required for the tax office.

Included

The quoted price includes bedding, towels, utilities, internet access and final cleaning (€25).
There is a charge of €15 for the provision of clean bedding and towels during your stay, if required.
The charge for an additional apartment clean during your stay (other than the final cleaning), is €25.
This includes the provision of clean bedding and towels.

Payments

The total payment is due on arrival in Euros unless another agreement has been made.
Payments made through Flipkey/Tripadvisor carry a 3% charge. Unfortunately we cannot take credit card payments. Apartments Berlin is not responsible for any fees incurred by bank transfers or PayPal currency conversion.

Rental Rules

1. Smoking is NOT allowed anywhere within the building. Smoking is allowed outside only.
2. **Do not leave a key in the lock on the inside of the apartment.** There is a charge of 200€ should a locksmith need to be called to change the lock.
3. People other than those in the Guest party set forth above may not stay overnight in the property. Any other person in the property is the sole responsibility of Guest.
4. All of the units are privately owned; the owners are not responsible for any accidents, injuries or illness that occurs while on the premises or its facilities. The Homeowners are not responsible for the loss of personal belongings or valuables of the guest. By accepting this reservation, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to use the premise.
5. Keep the property and all furnishings in good order.
6. Only use appliances for their intended uses.
7. House pets are permitted only with prior approval and the Pet Addendum must be completed.
8. Parking: Metered parking in the street. It is your responsibility to display a valid ticket.
9. Housekeeping: There is no daily housekeeping service. While linens and bath towels are included in the unit, daily maid service is not included in the rental rate. We suggest you bring beach towels. We do not permit towels or linens to be taken from the units.
10. Please be aware of noise, especially after 10.00pm. The apartment is located within a residential building.
11. Check-in is from 14.00 - Check-out no later than 12.00 Midday.

We reserve the right to change your reservation to an equal or better apartment unless there are mobility needs which must be made clear at the time of booking.
By booking directly with Apartments Berlin, FlipKey/Tripadvisor, and signing the 'Confirmation Agreement', you are agreeing to these terms and conditions.